

DATA SUBJECT RIGHTS REQUEST FORM

As required under applicable data protection laws, including without limitations, the California Consumer Privacy Act ("**CCPA**") and the EU General Data Protection Regulation ("**GDPR**"; collectively, "**Privacy Regulations**"), individuals have certain rights regarding the processing of their personal data (depending on the applicable jurisdiction)¹. We created this form to enable an easy, simple and sufficient data subject request ("**DSR**").

Please provide accurate information otherwise we won't be able to contact you and provide you with the support you are seeking. Please note that completion of this form is not compulsory, but may assist us to process your request quickly. Information provided in connection with this DSR will be processed solely for the purpose of responding and fulfilling your request and will be deleted immediately thereafter (unless otherwise required under applicable laws). For more information, please review our Privacy Policy.

Please complete this DSR form and send it to: privacy@1clickvpn.com.

Contact Information

Full Name: _____

Email Address: _____

Phone Number (optional): _____

Are You the Data Subject?

- I am the Data Subject requesting action.
- I am not the Data Subject; however, I'm acting on behalf of the Data Subject. I have written authority, which I enclose and attached to this letter herein.

What Is Your Relationship with Us?

- Customer
- Authorized Users
- Website Visitor
- Service Provider
- Job Candidate
- Other (*please specify*)

Your Request

Please check the applicable box:

- I would like to receive information as to why and how you are processing my personal data.
- I would like to know which personal data is being processed by you concerning me, and to receive a copy of the personal data that you process or that you transfer to any third parties.
- I would like to know which third parties obtaining and processing my personal data.

¹ Please note, according to the CCPA your rights **only** apply to the Personal Data (as defined therein), collected 12 months **prior** to the request and you are **not** entitled to submit more than 2 requests in a 12 months period.

- I believe that my personal data that you retain is incorrect or inaccurate and I would like to correct it and to restrict its processing thereafter, for the period of verifying its accuracy by you.
- I would like you to directly transmit the personal data I had voluntarily provided you, to another controller.
- I would like you to delete my personal data that you hold.
- I would like you to stop processing my personal data and withdraw my consent.
- I would like to receive information regarding automated decision making/profiling.
- I would like to opt-out of the sale of my personal information (“Do Not Sell”).
- I would like you to stop sending me direct marketing.
- Other (*please specify*)

Help Us to Help You!

Please provide any additional relevant information about your request

Provide as much detail as possible, such as relevant dates, references, etc. For further information regarding the rights of individuals in relation to their personal data, please see our Privacy policy.

Verification of Identity

In order to keep the privacy of individuals safe we need to make sure you are indeed who you say you are, for this reason we may send you a request to verify your identity, depending on the rights you wish to exercise. We reserve the right to refuse to act on your request if we are unable to identify you.

Additional Information

In addition to the information set forth above, we may require additional information and documentation depending on the nature of your request and your relationship with the Company. If additional information is needed to verify your identity, we will contact you immediately. Any identification documents sent to us should be transmitted through secure means of communication and should be photocopies or scanned images (do not send the originals).

Transfer of Data

The information you supply will only be used for the purposes of identifying the personal data you are requesting and for responding to your request, in accordance with the Privacy Regulations. It may be shared with our relevant departments and/or service providers to enable us to respond to your request. In case of data transfer outside of the EEA will be subject to the appropriate organizational and technical measures required by the Privacy Regulations.

What Happens Next?

We will process the request without undue delay and in any event no later than within the time frame provided under applicable Privacy Regulations, we reserve the right in certain circumstances to extend the aforementioned period if the DSR is complex, numerous or we are in need of additional information.

In certain circumstances, where disclosure of part or all of the information you have requested would adversely affect the rights and freedoms of others, we may not be able to disclose the information to you, in which case you will be informed promptly and given full reasons for that decision.

The processing of the request is free of charge; however, we may want to reserve the right to charge a reasonable fee to cover certain administrative costs (such as providing additional copies of the data) or for handling manifestly unfounded or excessive requests

Thank you for filling out our DSR form.

Please send your completed DSR form to: privacy@1clickvpn.com.